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PERSONAL MEDICAL CONTACT INFO

Emergency Contact_____

Relationship_____

Address_____

Primary Phone_____

Secondary Phone_____

Health Insurance_____

Policy Number_____

Phone_____

Doctor_____

Phone_____

Dentist_____

Phone_____

Hospital_____

Phone_____

Urgent Care_____

Phone_____

Pharmacy_____

Phone_____

Veterinarian_____

Phone_____

EMERGENCY	911
ESSENTIAL COMMUNITY SERVICES	211
Greenfield Fire, non-emergency	413-774-4323
Greenfield Police, non-emergency	413-773-5411
Cooling/Warming Centers: Library and Senior Center	
National Suicide Hotline	988
Poison Control	800-222-1222

IN CASE OF EMERGENCY CONTACTS

Healthcare Proxy_____

Life Insurance_____

Financial Advisor_____

Banking_____

Retirement_____

Legal_____

Religious_____

IN CASE OF EMERGENCY LOCATIONS

First Aid Kit_____

Breaker Panel_____

Fire Extinguisher_____

Gas Valve_____

Water Valve_____

Important Documents_____

Other_____

LIFEPATH

Programs & Services · 413-773-5555

- Adult Family Care
- Advocacy
- Benefits & Options Counseling
- Care Transitions
- Case Management
- Congregate Housing
- Consumer Directed Care
- Dementia Coaching
- Elder Mental Health Outreach Team
- Elder Protective Services
- Frail Elder Waiver
- Geriatric Services Support Coordination
- *The Good Life*: online & print articles related to LifePath programs & services
- Healthy Living Evidence-Based Workshops
- *Home Repair Guide*
- In-Home Care
- Information & Caregiver Resource Center
- Long-term Care Ombudsman
- Long-term Services & Supports
- Meals on Wheels & Congregate Meals
- Money Management/Bill Paying
- Nutrition Education & Consultation
- Personal Care Attendant
- Respite Services
- SHINE: Serving the Health Insurance Needs of Everyone
- Support groups for caregivers of people with dementia, grandparent caring for grandchildren, etc.
- Supportive Housing
- Transportation
- Volunteer Opportunities

LifePath is the Area Agency on Aging and Aging Services Access Point for Franklin County and the North Quabbin region. An expanded directory of the information in this booklet is available in LifePath’s Silverline resource guide. Listings include contact information and a description of the services provided by each organization.

Download the guide at <https://lifepathma.org/resources/silverline/>, or contact LifePath for a printed copy.



CITY OF GREENFIELD

Assessors.....	413-772-1506
Building Inspector.....	413-772-1404
City Clerk.....	413-772-1555
Council on Aging/Senior Center.....	413-772-1517
Department of Public Works.....	413-772-1528
GCET/Municipal Internet, TV and Phone.....	413-775-6400
Health Department.....	413-772-1404
Mayor’s Office.....	413-772-1560
Public Library.....	413-772-1544
Parks & Recreation.....	413-772-1553
Treasurer/Collector.....	413-772-1567
Veterans’ Services (Upper PV District).....	413-772-1571

ABUSE & PROTECTION

Beacon House	413-773-1705
Crisis Services of Franklin County	413-774-5411
LifePath	413-773-5555
New England Learning Center for Women in Transition (NELCWIT)	413-772-0871
The Salasin Project	413-774-4307
TRIAD (medical equipment loan)	413-774-4726
Wells Street Shelter	413-772-6100

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ADVOCACY & INFORMATION

Center for New Americans	413-772-0055
Community Action Pioneer Valley & Family Center	413-475-1555
Elder Law Project	413-774-3747 or 413-584-4034
Franklin Cty. Chamber of Commerce	413-773-5463
Franklin Regional Council of Governments (FRCOG)	413-744-3167
LifePath	413-773-5555
Mass Dept. of Mental Health	413-772-5600
Mass Dept. of Transitional Assistance	413-772-3400
Massachusetts Rehabilitation Comm. Voice/TTY	413-774-2326

ADVOCACY & INFORMATION (continued)

Northwestern District Attorney's Office

- Consumer Protection** 413-774-3186
- Elders & Disabilities Unit** 413-774-3186
- Victim Assistance** 413-772-6944

STAVROS Center for Independent Living Inc 413-774-3001

TRIAD (medical equipment loan) 413-774-4726

Upper Pioneer Valley Veteran's Services 413-772-1571

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ALZHEIMER'S, DEMENTIA, & MEMORY

Alzheimer's Association 508-799-2386

LifePath's Dementia Caregiver's Support Group 413-773-5555

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ASSISTED LIVING, NURSING FACILITIES, & REST HOMES

Call LifePath for list of facilities. 413-773-5555

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COUNCIL ON AGING, SENIOR CENTER

Greenfield Council on Aging & Senior Center, located at the John Zon Community Center 413-772-1517

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COUNSELING, BEHAVIORAL HEALTH, & SUPPORT GROUPS

Baystate Health	
Partial Hospitalization Program	413-773-4444
Franklin Medical Center	413-773-0211
Center for Human Development	413-774-6252
Clinical Support Options (CSO)	413-774-1000
Community Action Family Center	413-475-1555
Crisis Services of Franklin County	413-774-5411
Crisis Text Line: text HOME to	741741
Dept. of Veterans Affairs (Leeds)	413-584-4040
Franklin Recovery Center & Northern Hope Center	413-733-1423
LifePath	413-773-5555
Mass Dept. of Mental Health (DMH)	413-772-5600
Pioneer Valley Parkinson's Disease Support Group	413-863-4128
The Living Room	413-775-6760
The Recovery Project	413-774-5489
Western Mass Recovery Learning Community/Wildflower Alliance	413-772-0715

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DEATH & BURIAL

Green Burial Massachusetts	617-393-5011
Funeral Consumer Alliance of Western MA	413-376-4747

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EDUCATION & LEISURE

Center for New Americans	508-799-2386
Community Action Family Center	413-773-5555
Franklin Cty. Chamber of Commerce	413-773-5463
Franklin County's YMCA, Prescribe the Y	413-773-3646
Greenfield Community College (GCC) Admissions Office	413-775-1801
LifePath	413-773-5555
The Literacy Project	413-774-3934

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EMPLOYMENT & TRAINING

Massachusetts Rehabilitation Comm. Voice/TTY	413-774-2326
MassHire Franklin Hampshire Career Center	413-774-4361
The Mediation & Training Collaborative	413-774-7469

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FINANCE

Community Action Pioneer Valley	413-475-1555
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FINANCE (continued)

Energy Efficiency Program	413-376-1140
Fuel Assistance Program	413-774-2310, option 1
Good Neighbor Energy Fund	413-773-3154
Heating System Program	413-376-1115
LifePath, Money Management	413-773-5555
Mass Save (Toll-free)	866-527-7283 or 800-666-3303
Mass Dept. of Transitional Assistance (DTA Cash Assistance)	413-772-3400
Salvation Army of Greenfield	413-773-3154 or 413-824-9405
Social Security Administration (Toll-free)	800-772-1213
Upper Pioneer Valley Veteran's Services	413-772-1571

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FOOD & NUTRITION

Center for Self Reliance Food Pantry	413-773-5029
Community Action Pioneer Valley	413-475-1570
Food Bank of Western MA	413-247-9738
Franklin County Community Meal Program	413-772-1033
Holy Trinity & Blessed Trinity Parish	413-774-2884
LifePath, Meals on Wheels	413-773-5555
Mass Dept. of Transitional Assistance SNAP (DTA Cash Assistance)	413-774-3934

FOOD & NUTRITION (continued)

Oak Courts	413-774-2932
Salvation Army of Greenfield	413-773-3154 or 413-824-9405
Second Congregational Church	413-774-4355
Stone Soup Café	413-422-0020
St. James & Andrews	413-773-3925

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GRANDPARENT SUPPORT

Community Action Family Center	413-475-1555
LifePath, Support Group	413-773-1555

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HEALTH, MEDICAL, & DENTAL

Baystate Franklin Medical Center	413-773-0211
Community Health Center of Franklin County	413-325-8500
FootCare By Nurses	413-367-8369
Franklin County's YMCA, Prescribe the Y	413-773-3646
LifePath Information & Caregiver Resource Ctr. Serving the Health Insurance Needs of Everyone	413-773-5555
Pioneer Valley Hospice & Palliative Care	413-774-2400
Tapestry Health Services	413-773-5403
Upper Pioneer Valley Veteran's Services	413-773-5555

HOME CARE

LifePath	413-773-5555
Massachusetts Rehabilitation Comm. Voice/TTY	413-774-2326
Pioneer Valley Hospice & Palliative Care	413-774-2400

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HOME MODIFICATIONS & HOUSING

City of Greenfield Community Development	413-772-1548
Franklin County Regional Housing & Redevelopment Authority	413-863-9781
Greenfield Family Inn	413-774-6382
Greenfield Housing Authority	413-774-2932
LifePath, Home Safety, Congregate Housing, & Home Share Programs	413-773-5555
New England Learning Center for Women in Transition (NELCWIT)	413-772-0871
Residential Assistance for Families in Transition	617-533-1100
STAVROS Center for Independent Living, Inc.	413-774-3001
Wells Street Shelter	413-772-6100. ext 2

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LEGAL

Elder Law Project	413-774-3747
Franklin County Bar Association	413-773-9839

LEGAL (continued)

LifePath, Information & Caregiver Resource Center 413-773-5555

The Mediation & Training Collaborative 413-774-7469

Northwestern District Attorney's Office Consumers, Elders, & Disabilities 413-774-3186

Victim Assistance 413-772-6944

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TRANSPORTATION

Franklin Regional Transit Authority (FRTA) 413-774-2262

LifePath Rides for Health Program 413-773-5555

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OTHER

Franklin County Registry of Deeds 413-774-2262

Registry of Motor Vehicles 800-858-3926

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ONLINE RESOURCES

Resources in Western Mass	413cares.org
BenefitsCheckUp	benefitscheckup.org
City of Greenfield	greenfield-ma.gov
Community Action	communityaction.us
Community Legal Aid	communitylegal.org
Dept. of Transitional Assistance	DTAconnect.com
Dept. of Veteran Affairs	va.gov
Food Bank of Western MA	foodbankwma.org
Franklin County's YMCA	yourY.org
Funeral Consumers Western MA	funeralconsumerswmass.org
LifePath	lifepathma.org
Mass Health	masshealth.gov
Medicare	medicare.gov
Northwestern District Attorney	northwesternda.org
Social Security Administration	ssa.gov