City known as the Town of
GREENFIELD, MASSACHUSETTS

GREENFIELD BOARD OF HEALTH
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Board of Health – Meeting Minutes
May 17, 2017

Members:
- Present: Dr. William Doyle (Elected), Chair. (June, 2020)
- Present: Steven Adam. (June, 2019)
- Present: Nicole Zabko, Successor Qualified.
- Present: Tammy Mosher. (June, 2018)

Also Present:
Bri Eichstaedt, Health Inspector
Madan – Indian by Nature restaurant owner
Dr. Nessbaum – Wheelwright Consultants

1) Meeting Called to Order @ 5:30 – Dr. Doyle reviewed

2) Indian by Nature Hearing: Food Establishment permits status
   SA- Motion to open hearing; TM 2nd, Hearing Open:
   1) Madan- handed out “Report of Activities”
   TM-? Dr. Nessbaum contacted initially to train, proposal never executed; TM to Nessbaum- Any other references for consults-No; on 16th to training- what kind of training?; in depth or practical: NB – Alejandra (dishwasher), Can now test correctly for proper sanitation.
   TM- Co-owners? – seemed to get it
   BE- Does Alejandra speak English? No, does Nessbaum
   TM- was training provided in Spanish
   Marina is Fluent in English
   Nessbaum> Marina
   Doyle- put Eric in our place, it’s been abomination, you were offered trainings- Do they understand? EN- 2 consistent issues temps and cleaning/sanitizing; feels confident that Alejandra and Marina both understand. EN- needs another session for heating and cooling
   Doyle- what is contract with Indian by Nature? – Verbal only, paid hourly; cultural/ language issues.
   -Marina- showing interest
   Doyle- we are realigning on you? No contract in place.
   EN- would be there 2-3 times/wk
   TM- what happens if you get another assignment?

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EN- not taking any until fall
Doyle- ppm? Chlorine vs Quats?
EN- removed Chlorine from operation; similar to have 1sanitizer; no more bleach (use quats) (Quats- Standards set by manufacturer)
Tim Grader- here to see what happens
SA- has email
Doyle- read email from Bri to Board about her conversations with Tim
T.G. has staff member who assists with looking into restaurants
Doyle- relatively recent
T.G. walked in during training; training seemed to be going well
Madan- Promised last time to be here on site; other restaurant needed managing, as well; made decision to give up Keene restaurant, going to sell his share, week or two transition.
T.G. drove to Keene and showed up unannounced; didn’t see issues there
SA Motion to close Hearing; TM 2nd

Discussion:
SA- No formed written documented plan
Is 2nd training scheduled?
EN- Not yet waiting for outcome of this meeting
  - Can be done as quickly as tomorrow
  - At least 2 more sessions
  - Marina to complete ServSafe in June
  - Spot inspections 2-3 times per week, one on weekends
  - written report, & provided to BOH
SA- with this being your business as food safety, is staff up to job? Yes, I think so. Need to increase volume—helps w/ staff and food turnover, volume not profitable; no marketing effort.
Doyle- Relying on Nussbaum’s experience and expertise; feel’s better
NZ- Reviewed
BE- Concerned when Nessbaum leaves — training etc. What happens with that?
EN- part answered with NZ comments- believes in use of logs
BE- Temp logs concerned; always some; is it really happening;
EN- doesn’t leave spot inspections without correcting items
TM- real issue with co/owners not being pro-active amounted to hand holding- not correcting items on their own; EN + NZ perpetuates hand holding ect. Concerned that this will go round and round
Madan- Chanda taking care of everything, he didn’t have enough help; I’m leaving restaurant. In Keene, things will change now that I’m here.
TM- but if business was important you would have been her
Madan- people are not educated
Doyle – to BE: general cleanliness has it improved?
BE- yes it has improved; wasn’t cleanliness, but more of education issue
TM- Concern, too much responsibility on Marina – it should be the owners who are managing
Madan- ill be manager, it’s my responsibility; Marina will be manager soon; she is working in Keene tonight
Doyle- Shares Tammy’s concerns’, also a softy and willing to give one final chance, feels more comfortable for following reasons

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1) Nessbaum
2) Madan working full-time
3) Previous mice problem no longer
4) signed contract
5) all staff serve safe people trained
6) Bi-Weekly inspections

With all of that he is willing to give a chance
SA- inclined to go with a 90-day probation with above requirements; this will be last chance, I will make
motion; SA wants restaurant to succeed – wants to bring his family there. Need to do what you sday you are
going to do. Proff is what will develop from this.
SA; Motion
90 days; Bi-weekly inspections $25 per inspection; signed contract by Monday; all workers serv safe certified;
within 60 days.
TM- great reluctance to 2nd Motion- fine with 3 months; 2nd Motion
All in favor – Yes
Madan- not happy, didn’t want to come back
-Re-open tomorrow

3) Meeting adjourned at 6:32 PM

Respectfully Submitted,

[Signature]

Approved: BOH Chair Dr. William Doyle Date

Disclaimer:
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may not reflect the total correspondence at that time. While every effort has been made to provide useful
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