



William Martin  
Mayor

City known as the Town of  
**GREENFIELD, MASSACHUSETTS**

**GREENFIELD BOARD OF HEALTH**

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**Public Health**  
Prevent. Promote. Protect.

Nicole Zabko  
Director

**Members:**

William Doyle, M.D. (2020)  
Tammy Mosher (2018)  
Steve Adam (2019)

**Board of Health – Meeting Minutes  
May 17, 2017**

**Members:**

- Present: **Dr. William Doyle** (Elected), Chair. (June, 2020)
- Present: **Steven Adam**. (June, 2019)
- Present: **Nicole Zabko**, Successor Qualified.
- Present: **Tammy Mosher**. (June, 2018)

**Also Present:**

Bri Eichstaedt, Health Inspector  
Madan – Indian by Nature restaurant owner  
Dr. Nessbaum – Wheelwright Consultants

1) Meeting Called to Order @ 5:30 –Dr. Doyle reviewed

**2) Indian by Nature Hearing: Food Establishment permits status**

SA- Motion to open hearing; TM 2<sup>nd</sup>, Hearing Open:

1) Madan- handed out “Report of Activities”

TM-? Dr. Nessbaum contacted initially to train, proposal never executed; TM to Nessbaum- Any other references for consults-No; on 16<sup>th</sup> to training- what kind of training?; in depth or practical: NB – Alejandra (dishwasher), Can now test correctly for proper sanitation.

TM- Co-owners? – seemed to get it

BE- Does Alejandra speak English? No, does Nessbaum

TM- was training provided in Spanish

Marina is Fluent in English

Nessbaum> Marina

Doyle- put Eric in our place, it’s been abomination, you were offered trainings- Do they understand? EN- 2 consistent issues temps and cleaning/sanitizing; feels confident that Alejandra and Marina both understand.

EN- needs another session for heating and cooling

Doyle- what is contract with Indian by Nature? –Verbal only, paid hourly; cultural/ language issues.

-Marina- showing interest

Doyle- we are realigning on you? No contract in place.

EN- would be there 2-3 times/wk

TM- what happens if you get another assignment?

EN- not taking any until fall

Doyle- ppm? Chlorine vs Quats?

EN- removed Chlorine from operation; similar to have 1 sanitizer; no more bleach (use quats) (Quats- Standards set by manufacturer)

Tim Grader- here to see what happens

SA- has email

Doyle- read email from Bri to Board about her conversations with Tim

T.G. has staff member who assists with looking into restaurants

Doyle- relatively recent

T.G. walked in during training; training seemed to be going well

Madan- Promised last time to be here on site; other restaurant needed managing, as well; made decision to give up Keene restaurant, going to sell his share, week or two transition.

T.G. drove to Keene and showed up unannounced; didn't see issues there

*SA Motion to close Hearing; TM 2<sup>nd</sup>*

Discussion:

SA- No formed written documented plan

Is 2<sup>nd</sup> training scheduled?

EN- Not yet waiting for outcome of this meeting

- Can be done as quickly as tomorrow
- At least 2 more sessions
- Marina to complete ServSafe in June
- Spot inspections 2-3 times per week, one on weekends
- written report, & provided to BOH

SA- with this being your business as food safety, is staff up to job? Yes, I think so. Need to increase volume – helps w/ staff and food turnover, volume not profitable; no marketing effort.

Doyle- Relying on Nussbaum's experience and expertise; feel's better

NZ- Reviewed

BE- Concerned when Nussbaum leaves – trainings ect. What happens with that?

EN- part answered with NZ comments- believes in use of logs

BE- Temp logs concerned; always some; is it really happening;

EN- doesn't leave spot inspections without correcting items

TM- real issue with co/owners not being pro-active amounted to hand holding- not correcting items on their own; EN + NZ perpetuates hand holding ect. Concerned that this will go round and round

Madan- Chanda taking care of everything, he didn't have enough help; I'm leaving restaurant. In Keene, things will change now that I'm here.

TM- but if business was important you would have been her

Madan- people are not educated

Doyle – to BE: general cleanliness has it improved?

BE- yes it has improved; wasn't cleanliness, but more of education issue

TM- Concern, too much responsibility on Marina – it should be the owners who are managing

Madan- ill be manager, it's my responsibility; Marina will be manager soon; she is working in Keene tonight

Doyle- Shares Tammy's concerns', also a softy and willing to give one final chance, feels more comfortable for following reasons

- 1) Nessbaum
- 2) Madan working full-time
- 3) Previous mice problem no longer
- 4) signed contract
- 5) all staff serve safe people trained
- 6) Bi-Weekly inspections

With all of that he is willing to give a chance

SA- inclined to go with a 90-day probation with above requirements; this will be last chance, I will make motion; SA wants restaurant to succeed – wants to bring his family there. Need to do what you sday you are going to do. Proff is what will develop from this.

SA; Motion

90 days; Bi-weekly inspections \$25 per inspection; signed contract by Monday; all workers serv safe certified; within 60 days.

TM- great reluctance to 2<sup>nd</sup> Motion- fine with 3 months; 2<sup>nd</sup> Motion

All in favor – Yes

Madan- not happy, didn't want to come back

-Re-open tomorrow

3) Meeting adjourned at 6:32 PM

**Respectfully Submitted,**

*William F. Doyle*

*Nov 15 2017*

Approved: BOH Chair Dr. William Doyle

Date

**Disclaimer:**

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