

7/29/2016	Cable TV	Yes	Yes	Price was too high	5	2	5	4	5	4	5	5	No	customer service	Yes	we want very few channels - but we want MCMC so we have to get big packages. The On Demand has gotten very frustrating - a lot of the shows On Demand don't have that many shows they keep On Demand very long. And other seasons often cost money. Sort of pushes us away from cable except I don't think we can get MCMC any other way.					
7/29/2016	Satellite	Yes	Yes	Disatisfied with programming,Price was too high	2	5	4	4	4	2	2	1	No	link	Yes	Very good cooperation with our local organization.					
7/29/2016	Internet Streaming	No											No			our organization the citizens awareness network have used the facilities at gtv and it's radio station with 30.7.5 on several occasions. We found the staff cordial and professional and very helpful. Gtv and Wozh as an incredibly valuable asset to the community and should be supported and expanded by any means possible.	Peter Tusinski	624-3436			
7/29/2016	Cable TV	Yes	Yes	Price was too high	5	4	5	5	4	5	5	5	No		No	I wish that we could actually pick the channels we want. The package I currently have is \$150 a month-and I really only watch about 10-15 channels out of all that is offered in the package. The On Demand is the best feature Comcast has-cable has simply become too expensive....	welbi75@gmail.com	Shannon	413-773-7959		
7/29/2016	Cable TV	Yes	No		5	5	5	5	5	5	5	2	Yes	Constant connection problems with the Xfinity X1 system	Yes	ME-TV, Antenna TV, Buzzr. Also, we should get all the channels offered in SD also offered in HD (none of the Boston stations are offered in HD)	CO2 TV - the sound quality is terrible	Yes	It is a shame that GCTV can't broadcast in HD when it is fully capable of doing so.		
7/29/2016	Cable TV	Yes	No		5	5	5	5	5	5	5	5	Yes	Picture and sound sometimes lock up or freeze. Unplugging the cable sometimes fixes the problem temporarily.	Yes	CO2-TV and local access coverage on ch. 15	Antenna TV and ME-TV. They promptly bill us and they won't take it away from us? whenever they have a whim.	No	It is preposterous to be paying for hi-def tv and having the 3 main Boston stations still in regular def. It is also ridiculous for the local GCTV to be broadcast only in standard def when their equipment is hi-def.		

7/29/2016	Satellite	No	No		5	5	5	5	5	5	5	5	4	No		No	N/A	GCTV	Yes	I've used the services and expertise of GCTV numerous times over the past 15 years, for personal and business purposes, with excellent results. Wonderful people to deal with and very helpful from the start to the end of each and every project. I would owe the crew at GCTV and A+	irovofu@gmail.com	Richard Roy	4135221805	
7/28/2016	Cable TV	Yes	Yes	Disatisfied with programming,Price was too high	4	2	5	3	3	3	3	3	3	Yes	expensive	No			Yes	I would like to cancel shipping, sports and other channels and get a lower rate but I am stuck with Comcast tier system. Why can't we pick and choose?	catron@umassk12.net	Ronald van der Bosch	773-8248	
7/28/2016	Cable TV	Yes	No		5	5	4	4	4	4	4	4	4	No		No		response to customer inquiries	Yes		ms41@comcast.net	Martha Stone	415-773-0211	
7/28/2016	Cable TV	No	No		5	5	5	5	5	5	5	5	5	No					Yes	I volunteer with the show Jilly Home Grown. I am a teacher and always realized the benefits of local cable access TV. I fully utilized our local cable TV station in Townsend, Mass, where I taught for 20 years. When I came to GCTV to volunteer, I was a novice in using the cameras. The staff welcomed me and with great patience allowed me to learn by making mistakes. No one judged me. Three years later I feel like I am part of the staff and look forward to continuing my work with this professional and caring organization. The station manager, Scott Matherson, teaches by example by empowering his staff and does a wonderful job of bridging the gap between the community and the station. On many occasions I have seen community members come to GCTV, like me with very little prior knowledge, and be welcomed without judgment. GCTV exists for the benefit of the community and does a wonderful job.	gilly03@gmail.com	Fred Gundberg	603-239-6230	
7/28/2016	Cable TV	Yes	No	no othercable choices-have basic cable and would prefer some different stations	5	5	5	5	5	5	5	5	5	No		No		comedy channel and would like a more channel..Don't watch many of the stations watch DVD's	Yes	Right now we have no TV as our 5 year old flat screen developed a horrible picture which can't be adjusted. Was told by Manny where I purchased it that they only last about 5 years and there is nothing we can do about it but replace it. Also they no longer come with built in DVD players and told ours when we got the TV. Not happy about this crappy stuff that is not made to last more than 5 years and can't be repaired.	twomoon45@gmail.com	Dorothy McIver	413723747	
7/28/2016	Cable TV	Yes	No		5	5	5	5	5	5	5	5	5	Yes	online problems with vert slow computer speed	No		more del. free movies	pleasant resair decolo	Yes				
7/28/2016	Internet Streaming	Yes	No		5									No					Yes	I LOVE GCTV! As a community organizer, I work with them a lot. They are interested in our community, do excellent reporting and programming, and are very responsive to requests for covering issues and events. Assistance with equipment and training is also excellent.				

7/28/2016 I Don't Watch TV 7/28/2016 Cable TV	Yes Yes	No No	Other	I would love to cancel Comcast, but they seem to have a monopoly.	1 4	1 5	1 5	1 3	1 3	1 3	1 4	1 4	1 Yes 4 Yes	I only use Comcast for internet, which is at this point in history a necessity other than a luxury. They're horrible, slow response, terrible service, and their ridiculous pricing bundles left me with a cable tv receiver when I don't even have a tv. The price!	No	Yes	PLEASE break the Comcast monopoly. \$80 a month for internet is nothing short of highway robbery.		
7/28/2016 Cable TV 7/28/2016 Cable TV	Yes Yes	No Yes	Price was too high		5 4	5 4	5 5	5 4	5 4	5 5	5 4	5 4	5 No 5 No		Comedy Central	Two different PBS stations for basic cable.	Yes Yes	Comcast seems to raise fees regularly without notice. I don't like that. I like what GCTV does for Greenfield in covering town government meetings and issues.	
7/28/2016 I Don't Watch TV	Yes	No		I've never subscribed to any Comcast services									No				Yes	I watch GCTV spots and programs that interest me over the internet, but I don't stream them live. I appreciate local human interest programming.	
7/28/2016 Cable TV	Yes	No	Other	They provided service in my home town but not to our residence! Had to pay to install pole.	5	5	5	5	5	5	5	5	4 Yes	Prices charge constantly and unless you are savvy you do not get any deals.	No	More premium movie channels	gets you started through service	Yes	Don't trust them to respond to my needs as a consumer... They make decisions that are not always what I need or want with no input. Again the pricing seems arbitrary and always goes up no matter what the original contract said!
7/28/2016 Cable TV	Yes	No			5	5	5	5	5	5	5	5	4 No		No	GCTV Channel 15 in Greenfield available in Northfield	Keeps appointments, provides us with great Community TV	Yes	I have been a volunteer at GCTV for 8 years. They are such a vital component of the Greenfield Community and surrounding area. Serving us with not only educational programs, but offering professional training to use the equipment to be creative without prejudice to individuals and groups in our community.
7/28/2016 Cable TV, internet Streaming	Yes	No			5	5	5	5	5	5	5	5	4 No			GCTV full coverage in Northfield would be very good.	Great community television. Can't get it with anyone else.	Yes	However I would like to see the program on the menu. It just always says Educational Programs. And to be able to see what Greenfield sees in Northfield.

audettek@gcc.mass.edu
Kim Audette
413 655-6144

jacksonquest@aol.com
Jacqueline
413 225 3253

7/28/2016	Internet Streaming	Yes	Yes	Disatisfied with programming.Price was too high	1	1	1	3	3	1	1	3	Yes	Internet connection is dodgy.	No	I stream everything now.	n/a	Monopolize the local market.	Yes	Wish I could access public access tv if I don't subscribe to Comcast. Seems like it should be free to all residents.	Paulbo@mac.com	Leo Howard		
7/28/2016	I Don't Watch TV	Yes	Yes	Other	Moved in with partner who had it already.	1	1	5	4	5	5	1	4	No				Yes	Comcast's phone routing is infuriating. Also, the connection between local dealers (who don't have phone numbers) and the central data exchange is well-high non-existent. Lmao, I think they could charge a lot less to nonprofit organizations.					
7/28/2016	Internet Streaming	Yes	Yes	Other	I use internet streaming via Crocker								No					Yes	GCTV is very good and important to our community. It is a well-maintained, and with a local office in town there is still no way to contact them without a personal visit. Channels are added or more importantly taken away by their choice and not the customer. With all the means available for access to diverse music, I'd rather see some of the better channels added like TMC and CMT in place of the WANN music channels. Considering the amount we pay for "service" I feel we should have more programming options available to us. They should also make more affordable high speed internet available at a more reasonable price for those of us on fixed incomes. We really have no fiber access in our area of town nor are there any plans for it (I've been told it's too costly to upgrade) but yet the subscription prices still rise regularly. I think it's time Comcast starts giving something back to their "local customers" who have been with them over 25 years without any interrupted service. Hopefully this	belluci@gcc.mass.edu	Fred			
7/28/2016	Cable TV	Yes	No			5	5	5	5	5	5	5	5	No		TMC, CMT	Not much.	No						
7/28/2016	Internet Streaming	Yes	No			4	5	5	5	5	5	5	5	No						I am probably not a typical customer. I do not have any cable or TV services.				
7/28/2016	Cable TV	Yes	No			5	4	4	4	5	5	4	5	No	price & monopoly				Yes	MSN, CNN, MSNBC are in different packages. I'd prefer to have a menu I can choose from.	service	Yes	Becca Kriz	
7/28/2016	Internet Streaming	Yes	Yes	Price was too high		3	5	5	3	3	4	3	5	No					Yes					
7/28/2016	Cable TV	Yes	Yes	Price was too high		4	3	5	5	5	5	5	5	No					Yes					
7/28/2016	Cable TV	Yes	No	Price was too high		5	5	5	5	5	5	5	5	No		basic cable stations		If I had choice, would not use!				katydidr2008@gmail.com	Kathleen Forster	415-824-7970
7/28/2016	Cable TV	Yes	No			5	5	4	5	5	5	5	5	No				keep local access	Yes	they provide great local access to ongoing local news needed by the community				
7/28/2016	Cable TV	Yes	Yes	Disatisfied with programming.Price was too high		4	5	3	5	5	4	5	No			POP, Spike	deliver the picture	No		HD should not cost more. Should be able to select only the channels you want. Volume on ads is non-negotiable and pinned to max. Cost for TV is way too high but no viable alternatives. There should be no temp teaser rates that increase drastically over time and services and choice should not be bundled.				

7/28/2016	Cable TV	Yes	Yes	Price was too high	5	5	5	5	5	5	5	5	5	3	Yes	Some HDTV channels break us constantly and can't be watched.	Yes	ESLHD, HGT/WHO, VELDND	Nothing might be a bit harsh, but "very little" certainty fits.	Yes	I get cable is to watch live sports. Even though I get the "sports package", there are networks unavailable till I pay even MORE (CBS Sports, NFL, MLB, ESPN/WS, ESPN), etc. Also, the package I get I will SURELY contain Destination America, Spike, and others which are the SAME as channels I DO get (TLC, DISC, NATGEO, etc), but I don't get them unless I pay MORE AGAIN. Comcast sucks. What I'd like to see is an "a la carte" system of ordering, so I pay only for what I WANT.	johnmarkodi@yahoo.com	John Markodi	413-695-1175
7/28/2016	I Don't Watch TV	Yes	No				5	4						No		No	Greenfield	Yes	GCTV is a great community asset. They do a great job promoting Greenfield area events and advancing public concerns. They also provide excellent technical support and equipment for occasional video producers such as myself. The team is helpful, they know their stuff technically and are consistently friendly and responsive.	andrew.jakmer.grant@gmail.com	Andy Grant	413-325-6245		
7/28/2016	Cable TV	Yes		Poor technical quality, unsatisfactory customer service, dissatisfied with programming, price was too high, can't get service in my r	5	5	5	5	5	5	5	5	5	5	Yes	I give up, very frustrating to deal with.	Yes	I don't want so many 2 channels	Nothing	Yes	I don't want and don't watch hundreds of channels I don't like being forced to pay for whole categories of channels that I don't have any interest in watching. I also, don't like having to pay for a package of cable, phone, and internet. I should be able to choose what I want to pay for and only pay for and get what I will actually use.	jamrodj@gmail.com	Jeanne A. Dodge	413-222-8820
7/28/2016	I Don't Watch TV	Yes	No	Price was too high	5	5	5	5	5	5	5	5	5	No		No			Yes		janbergmark@gmail.com	Jane Bergmark	413374114	
7/27/2016	Over the Air (antenna)	Yes	No		4	4	4	4	4	4	4	4	4	No		No			Yes	I helped out with the Valley Homegrown program as audio tech and camera operator for a couple years. The staff does an excellent job helping to produce an excellent show. The staff is very helpful and accommodating to the needs of the groups, and to the volunteers. Scott MacPherson has done an excellent job keeping up with the needed technology to produce quality programs. The staff has also done a great job training volunteers on how to use the equipment, helping with editing, and promotion of the various programs. I am glad they cover a lot of the events happening in the community. They also do a great job on the GCTV website. There is a lot of good and important up-to-date information on there, and it is easy to navigate.	djanberg@hotmail.com	Doug Siebert	413-522-1900	
7/27/2016	Cable TV, internet Streaming	Yes	No		4	4	3	3	3	3	3	3	3	5	Yes	Their streaming service is crawling. I also think our connection speed is slower than promised.	No			Yes	We need your coverage of local government. Thank you.	mwalshp150@gmail.com	Michael Lewis	413-774-5489
7/27/2016	Cable TV	Yes	Yes	Unsatisfactory customer service, dissatisfied with programming, price was too high	5			5	5	5	5	5	5	No		No	Golf, ESPN, etc	Internet and TV quality is usually pretty good!	Yes		mwalshp150@gmail.com	Michael Lewis	413-774-5489	

7/27/2016	Cable TV,Satellite,Internet Streaming	Yes	Yes	Other	Relocated house	4	5	4	4	4	5	4	3	Yes	They need to allow community access to broadcast in HD	Yes	usually lower tier but often mid tier raise	HD Public Access	expand public access options	No	I think the PEG group does an incredible job with their equipment and have worked with them many times but are saddened to find out that all the hard work put into creating quality programs has to be down graded to be shown to the public. I produce in HD and provide HD programming but the facility is unable to cable cast in HD due to the SD cable system.	Garvy Loney	413-775-1841
7/27/2016 7/27/2016	Cable TV,Internet Streaming Cable TV	Yes Yes	Yes Yes	Other Unsatisfactory customer service,Price was too high	didn't need it	5 5	No		No				Yes Yes	GCTV and the radio station are super important bright lights in this town. It's where everyone can meet anyone, learn to use equipment, work as part of a team, express shared vision, and learn first hand about what it means to be part of a community at any level - volunteers on crews covering got things learn local issues and meet local leaders, etc. It's an EXCELLENT organization open and diverse, friendly and truly productive of good programming and excellent local news in which the residents are interested.									
7/27/2016	Cable TV,Internet Streaming	Yes	No			5	5	5	5	5	5	5	5	No		No				Yes	Gctv is a staple in my community. I have volunteered with them for many years and not only do they provide great public access to the people with the local events, I have learned a great deal about the TV business as well. They have always addressed my show ideas with the greatest of interest and have always encouraged my creative process. They are just incredible!	pakwork.shawn@gmail.com shawn cromack	413-772-3713
7/27/2016	Cable TV,Internet Streaming	Yes	Yes	Disatisfied with programming,Price was too high		4	5	4	4	5	3	3	3	No		Yes	I usually only watch Community TV, channels 15 and 17 MCTV and GCTV	NECN, CNN MSNBC	internet service	Yes		15ocakring@gmail.com Becca Kine	413-325-1345
7/27/2016	Cable TV,Internet Streaming	Yes	No			5	5	5	5	5	5	5	5	No		No				Yes		masucci@mun.com Janet Masucci	
7/27/2016	Cable TV	Yes	No	Price was too high		3	3	5	5	4	4	3	2	Yes	expensive	No			internet speeds	Yes	GCTV is great!! they do a wide-variety of shows and are very accessible for people who want to do their own show.	ghaneyf@yahoo.com Garth	413746330
7/27/2016 7/27/2016	Cable TV Cable TV	Yes Yes	No No			4 4	4 5	2 5	3 5	3 4	4 4	3 4	4 4	No No		No				Yes Yes	Love local programming huge to see community programs like meetings, local musicians, local programming supporting community athletes too.	bobbyeliaz25@gmail.com ROBERT CAMPWELL	41384422

7/27/2016	Internet Streaming	Yes	Yes	Other	movie	3	5	3	5	5	5	5	5	5	No		Yes	GCTV media is too small. App for important town council meetings.				
7/27/2016	Cable TV	Yes	Yes	Unsatisfactory customer service,Price was too high		2	3	5	5	5	5	5	5	3	Yes	The local Comcast people in Greenfield are nice. However, I find Comcast central to be very underdeveloped in their pricing schemes. They don't have options for lower income people. They're basically a monopoly and jerk.	No	The local service agents in Greenfield are kind and helpful. Any support Comcast provides to local stations like Greenfield Community Television, PBS	GCTV is a massive asset in Greenfield. In an era of increasing consolidation of media sources, Greenfield Community Television is a true community station, accessible to all. They have incredibly friendly and helpful staff (Scott and Phillip, Jan and Elsie). They have been great partners with local nonprofits such as DIALOUSE Youth and Community Services, where I work. They have supported our agency staff in the creation of media that helps spread the word about our work and services in Greenfield. They have even reported on the work of our agency, including the Busybody Homeless Youth Program and DIALOUSE AmeriCorps. I'm so grateful GCTV exists. They embody the values of inclusiveness, respect, collaboration and community, all of which contribute to creating a meaningful local media resource and television station. Love live GCTV!	marsh@datastaff.org	Mark Ahibv	413747054
7/26/2016	Cable TV	Yes	No			5	3	4	3	4	4	4	4	3	No		Yes	gives local people a chance to create local programming that would never be created. Young people can learn about all facets of creating a tv show.				
7/26/2016	Cable TV	Yes	No	too expensive for fixed income retirees!		4	3	5	4	4	5	4	4	3	Yes	cost!	No	I find it very informative. a great way to keep up with local issues.				
7/29/2016	Cable TV	Yes	No			5	4	4	4	4	5	4	4	5	No		Yes	Cable in Greenfield is general good, would like to be able to "create" my own package of channels and pay for them, don't need to watch all of the channels. GCTV is an excellent public access provider!				
7/22/2016	Cable TV	Yes	No			4	3	5	3	3	3	3	3	3	Yes	Screen resolution/aspect occur on certain channels (sides of screen is lost)	Yes	6, 7, 10, 11,14 and public access 15 & 17	I can't think of anything to say here.	patandhenry@gmail.com	Henry Lautman	413773519

7/2/2016	Cable TV	Yes	No			4	5		3	2	5	5	5	No		Yes	15	Yes	Comcast needs to provide GCTV with a better connection to Comcast's signal. RF noise gets into the current connection. GCTV has HD equipment, but the high quality GCTV signal is down graded before it gets to viewers.	rubrick2007@verizon.net	Joe		
7/2/2016	Satellite	No	No			1	1	1	1	1	1	1	1	No		Yes			Comcast's support of Greenfield Community Television is a life line to the whole area in central New England for commercial independent people access television. Thank You.	roflby@yahoo.com	Jonathan Mark		
7/21/2016	Cable TV	Yes	No			5	4	5	5	4	5	5	5	No		No			I have been working with GCTV (Phillipe in particular) for the past 6 months. I work for Community Action's Parent Child Development Center and we were looking to develop, create, film, and edit a video project as a highlight of all our child care programs. Philippe invited us warmly to the studio, taught us how to work the camera to film. Cameras were always available for us to sign out, computers for us to edit, and Philippe and the staff at GCTV were wonderful in teaching us everything we needed to know. It has been a super awesome experience and I have GCTV to thank for that! I think it's amazing being able to collaborate with our community.	corinne.gotz@gmail.com	Corinne		
7/2/2016	Cable TV/Internet Streaming	Yes	Yes	Unsatisfactory customer service,Price was too high		5	5	5	5	5	5	5	5	No		No			GCTV is a great way to get the pulse of the area.	hnikak@yahoo.com	Heather Katsoulis	413-769686	
7/21/2016	Cable TV	Yes	Yes	Price was too high		4	4	5	4	3	4	4	4	Yes	bill is to high	No			enjoyed watching local government and candle pin bowling. Gctv could use more money.	greading12@gmail.com	Greer Grealine	413-824-6561	
7/21/2016	Internet Streaming	Yes	No			4	5	4	5	5	5	2	2	No		No				ed.hayes@ts.state.mt.us	Ed Hayes	413-346-7434	
7/21/2016	Internet Streaming	Yes	Yes	Other	Moved	1	5	4	3	2	5	1	1	Yes	Phone support worst	No			Dominate market through political connections	downmorrin@yahoo.com	down		
7/21/2016	Internet Streaming	Yes	Yes	Other	Moved	1	5	4	3	2	5	1	1	Yes	Phone support worst	No			Monopolies are bad.	lmoreno1@gmail.com	Bram Moronis	413-829-0355	
7/21/2016	Cable TV	Yes	No			5	4	4	4	4	4	4	4	No		Yes	local cable	None	No answer.	GCTV is the primary reason I watch cable. It is a great resource for the community and has been extremely supportive of GMS.	localbus@gmail.com	Andrew Hutchison	413-325-5280

7/20/2016	Cable TV,Internet Streaming	Yes	No		5	5	5	5	5	5	5	5	5	No	Yes	GCTV is a very important part of the community and needs the financial resources necessary to invest in future technology and staff to run the station and assist the many users and producers that make up the programming for GCTV. Its major revenue source comes from Comcast and this revenue needs to be increased due to inflationary costs of equipment and salary needs of staff. It is important to have talented staff and they need to be paid based on market.	richid@aol.com	Lee Irish			
7/20/2016	Cable TV	Yes	No			5	5	5	5	5	5	5	5	No	Yes	GCTV is an excellent community television provider! They offer community-based programming not available on commercial TV stations. I appreciate that they film newsworthy programs (and Town Council Meetings, and School Committee Meetings, for example) which can be seen live on TV and made them available to view later. They have an excellent website, and their talented staff does "a lot with a little". I appreciate that Comcast supports this wonderful station where I am an active volunteer and TV Producer.	adamc333@gmail.com	Elizabeth L. Adams	413-522-7905		
7/20/2016		Yes	No											No	Yes	For the past 7 years, Baystate Franklin Medical Center has been privileged to be able to host a monthly show, BFMC HealthBeat, on GCTV. It has been a wonderful venue through which we can share health tips, information about programs and services at the hospital, and information about the state of BFMC. The crew at GCTV are professionals who deliver expert service and advice, are knowledgeable both on this community and on how we as a hospital can best connect with our community. We at BFMC thoroughly appreciate having this wonderful resource, and thank the GCTV crew for the fine work they continue to do for Greenfield and the many organizations such as ours for which they provide services and expertise.	phyllis.stone@baystathealth.org	Phyllis Stone, Public Affairs Coordinator, Baystate Franklin Medical Center			
7/20/2016	Internet Streaming	Yes	Yes	Price was too high	4	4	5	4	4	5	5	4	No	Yes	most channels are full of BS propaganda and lies	supports GCTV	Yes	GCTV is an amazing public resource and employs western Massachusetts' finest talent. Scott MacPherson	rebarazz@yahoo.com	Reba Rebaruz	413-693168
7/20/2016	Cable TV	Yes	No		4	4	5	4	4	5	4	5	No	Yes	GCTV has been a wonderful resource for STATE. They cover lots of local events, and provide support in creating and distributing content about local issues in the community. The staff are responsive and well informed. I consider the town to be very lucky to have such an engaged and professional local access station.	pringwood@blahalf.org	Philo Ringwood	413-834-0605			

7/29/2016	Cable TV	Yes	No			4	4	5	5	5	4	3	Yes	reliability of showing up for service calls	No	offer a very affordable basic cable package	Yes	As a sponsor of GCTV, they are very easy to work with and accommodating. Community bulletin board is an asset to residents in Greenfield and great way to reach members of the community	cdsclm@borhamassistodivine.com	Crystal DaSilva	413-774-4400
7/29/2016	Cable TV	Yes	No			4	3	2	4	3	3	3	4	No	SNKE TV was removed without any apparent announcement. And, there are too many unnecessary and duplicate channels. (e.g. showtime channels).	Yes	Their service is very reliable. up time is excellent.	I have produced several programs in conjunction with GCTV. I have always been treated professionally, courteously and respectfully. Scott and his entire crew are unparalleled. I have nothing but the utmost of praise for their efforts on my behalf.	ds@komcast.net	Garry L. Earles, LICSW	413-863-4128
7/29/2016	Cable TV	Yes	No			5	5	5	5	5	5	5	5	No		Yes	I'm actually working with Philippe Guy Simon of GCTV to produce a public affairs show. Philippe is knowledgeable, courteous and very helpful. I really appreciate GCTV, love its open access and its public benefits to the Greenfield community. Thank you!	marksmith@harpoon.com	Mark	Smith	
7/29/2016	Internet Streaming	Yes	Yes	Disatisfied with programming,Price was too high		5	4	5	5	5	5	4	5	No	more science fiction channels	Yes	above broadcast level	I greatly enjoy having GCTV on my dial with shows like Polkisms, Dukes of Sports, and Storms with Tom and Kat among the other fine amateur tv productions available.	tomorrowboy@yahoo.com	Tom La Chance	4135227213
7/29/2016	Internet Streaming	No	No			5	5	5	4	4	5	4	2	No					monte@wrsu.com	Christopher Belmonte	
7/29/2016	Cable TV/Internet Streaming	Yes	No			4	4	5	5	5	5		No		Yes			GCTV does a great job of meeting the needs of our community. They cover interesting stories and go out of their way to bring in local people and much needed stories about our community. They are extremely easy to work with as well.	rupotte@gmail.com	Ruth Potse	413-498-0212

7/19/2016	Cable TV	Yes	No	5	5	5	5	5	5	5	5	5	No	Yes	We have worked with GCTV to produce many public service announcements to air on all community access television stations in our area. They are a pleasure to work with and produce a top quality product.	janice.gerrett@state.ma.gov		
7/19/2016	I Don't Wash TV	Yes	No	1	1	1	1	1	1	1	1	1	1	Yes	GCTV is fantastic to work with and provides high-quality programming that is relevant to the community. They are responsive to the needs of their partner organizations and help move important community conversations forward.	kallen@fcoe.org		
7/19/2016	I Don't Wash TV	Yes	No										Yes	The Comcast Xfinity router is injuring many, many people. I am happy to be a resource for the cable commission if you are interested in more info. Please see https://www.emfanalysis.com/why-is-xfinity-wifi-harming-people/	jonathan@otso.org	Jonathan Mirin	413 625 6569	
7/19/2016	Cable TV	Yes	No	5	5	5	5	5	5	5	5	5	No	Yes	I have produced many programs at GCTV, using their studio, editing, etc. They are a huge resource to Greenfield and surrounding areas. We are really fortunate to have someone like Scott Magherison as station manager who is both very people savvy and tech savvy. Any additional investment the town or Comcast can make in this station is money very well spent when you look at cost vs. benefit for the community.	rickymackey2008@yahoo.com		
7/19/2016	Cable TV	Yes	No	5	5	5	5	5	5	5	5	5	No	Yes	GCTV is the best local cable station I've seen. They are similar to a commercial station in their coverage of local news but their programming is much more diverse. I work at the local district attorney's office, and GCTV has been the most responsive of about a half dozen other community access TV stations we work with to produce public service announcements.	mury.coney@state.ma.gov	Northwestern District Attorney	4135884274

7/19/2016	Cable TV/Internet Streaming	Yes	No		4	4	3	1	2	3	No	Yes	GCTV is clearly being transmitted at lower quality than other channels.				GCTV is a great and important resource to this community as well as a leader in the industry. It should be funded in a fashion that allows for the continuation of current service offerings as well as the appropriate growth and expansion of the operational services and facilities.	scottmapherson@gmail.com	scott mapherson	4133201938
7/18/2016	Cable TV/Internet Streaming	Yes	Yes	Price was too high	5	3	4	4	4	4	3	Yes	Picture Quality	The CW, Sfv	Nothing	Yes		lahunt1@hotmail.com	John Lunt	4138247900